

## **Quality Policy**

**SRD Engineering LTD** has produced this policy statement to confirm our commitment to meeting the quality standards expected by our customers and other interested parties.

Our quality management system is relevant to our organisation and meets the requirements of the current version of ISO9001.

Our Quality objectives are to:

- Use the Quality management system as a tool in achieving customer satisfaction, efficient and effective processes and continual improvement of the Quality management system.
- Established Quality objectives are reviewed systematically to ensure continuous improvement throughout our company
- To implement this policy we shall focus on the needs of our business with particular reference to consistently meeting our customers and all other applicable requirements.

Our Quality management systems will provide mechanisms for detecting system shortfalls and for stimulating process improvements. We will adopt procedures and disciplines to ensure that:

- The system is effectively implemented by undertaking relevant skills, training and conducting appropriate quality awareness training
- Responsibilities for quality are established by communicating these responsibilities clearly to all employees
- The policy and procedures continue to be appropriate by initiating regular reviews in a systematic way to check its effectiveness and continuing suitability, and
- The company regularly review the needs and expectations of our customers and initiate continuous improvement activities to meet these expectations

Signed: Date: 28/5/2018

Director: Mark Bonham